**PRD-14 — Exception Desk (Data & Classification)**

**Refines US8.**

stories for the Product Store m…

**Intent:** Central place to resolve product issues.

**Flow**

* Exceptions generated on duplicate attempts, schema mismatches, invalid/expired codes, missing governed attributes.
* Each has **WHY + FIX** and a link to the exact form/row; batch resolve supported.

**Acceptance:** no blocking workflow can persist with open critical exception; audit of resolution.